

Product Data and Related Service Data Disclosure Statement

 Date: 07/09/2026

Pursuant to EU Data Act (Regulation (EU) 2023/2854), Chapter 3, Section 2, this Act entered into force on September 12, 2025. This document provides users with statutory disclosure information regarding "Product Data" and "Related Service Data" generated by **Urmec CCTV** connected products.

"Product Data" refers to data generated by users' use of connected products that the manufacturer has designed to be accessible to users, data holders, or third parties (including the manufacturer) through electronic communication services, physical connections, or device-side access. "Related Service Data" refers to digital services other than electronic communication services (including software) that are connected to the product at the time of purchase or lease, without which the product cannot perform one or more functions; or services that are subsequently connected to the product by the manufacturer or a third party to add, update, or adapt product functions.

The data holder is **URMET SpA**, with registered address: **Via Bologna 188/C, 10154 Turin (TO), Italy**. For the purposes of this document, connected products include Urmec's IPC cameras and NVR recorders; related services include P2P connection infrastructure, the **iUVS pro** mobile application and the **UVS pro** (VMS) desktop application.

1. Definition of Terms

Connected Product — Refers to an item that obtains, generates, or collects usage or environmental data through electronic communication services, physical connections, or device-side access, and can transmit product data; its primary function is not to store, process, or transmit data on behalf of any party other than the user.

Product Data — Refers to data generated by users' use of connected products that the manufacturer has designed to be accessible to users, data holders, or third parties (including the manufacturer) through electronic communication services, physical connections, or device-side access.

Related Service — Refers to digital services (including software) other than electronic communication services that are connected to the product at the time of purchase or lease, without which the product cannot perform one or more functions; or services that are subsequently connected to the product by the manufacturer or a third party to add, update, or adapt product functions.

Related Service Data — Refers to digital records of user operations or events related to connected products, actively recorded by users or generated as a byproduct of users' operation of related services.

2. Product Data — Type, Format and Estimated Volume

The following data is generated on the device side by Umet connected products (IPC cameras, NVR recorders), stored locally on the device, and can be accessed by users through the local area network, P2P connection, iUVS pro App and UVS pro Software.

2.1 IPC (Camera)

Data type	Format	Estimated data volume	Generation method	Note
IPC				
Video stream	H.264/H.265	Video encoding parameters: 2880x1620, H.265, CBR, 3072Kbps; estimated file size for a 15-second recording: 5.8MB.	Continuous / Trigger	Includes main and sub-streams. Stored on the device's SD card. Specific details vary by product; users can contact URMET company for more information.
Screenshot / Snapshot	JPG	Image size approximately 150KB	Trigger	Triggered by alarm, motion detection, or manual capture. Stored on the device's SD card. Specific details vary by product; please contact URMET company for more information.
Audio	G711A / G711U	The sampling rate is 8kHz, the quantization bit depth is 16bit, and the data rate is 64Kbps, or 8KB per second.	Continuous / Trigger	Specific details vary depending on the product; users can contact URMET company for more information.
Device log	binary	Each log occupies 128 bytes	Trigger	Triggered by device operation, system events, and user operation.
Configuration parameters	Json	128KB	Factory default settings, updated when user modifications are made.	Stored in the device's Flash memory.

2.2 NVR (Recorder)

Data Type	Format	Estimated Data Volume	Generation method	Storage Location
NVR				
Recorded Video/Video-Audio Stream	Depends on front-end IPC encoding	Depends on IPC bitrate × number of channels × recording duration	Continuous / Triggered	NVR built-in hard drive. Data is not transmitted to external servers.
Snapshot / Capture	Same as IPC snapshot	Same as IPC snapshot	Triggered	NVR hard drive
System Logs	Binary	256 bytes per log entry	Triggered	NVR built-in hard drive, NVR Flash
Configuration Parameters	Encrypted and compressed Json	Depends on number of channels, e.g.: less than 32 channels it is 102KB	Factory default, updated when modified by user	NVR Flash

3. Related Service Data — Type and Estimated Volume

The following are the associated services connected to the Umet networking product and the data they generate.

3.1 P2P Connectivity Infrastructure

Data Type	Estimated Data Volume	Description
P2P Signaling Data	4KB	P2P Data exchanged during connection establishment (device ID, Token, IP address, etc.)
Connection Logs	10KB	Connection log records on server side (timestamp, connection status, error code, etc.)
Heartbeat/ Keep-alive Data	1K/minute	Heartbeat data content and frequency sent by device to P2P server
Device Event Pass-through	0	In P2P mode, information about device status events (offline, online, etc.) that pass through the server

3.2 App (iUVS pro)

Data Type	Estimated Data Volume	Description
Device List and User Configuration	Varies by device, 20KB per device estimated	Data Content stored in the app (device list, login credentials, user preferences, etc.)
Push Notification Data	Depends on device, 1KB per push notification estimated	Push message data content (event type, device ID, timestamp, thumbnail URL, etc.) and transmission path
App Usage Logs	Applogs:1MB per file, up to 7 log files, SDK logs: 2MB	App Operation log data content (user operations, device operations, crash reports, etc.)

3.3 VMS (UVS pro)

Data Type	Estimated Data Volume	Description
Client Configuration Data	70KB base file, increases with alarm data	Configuration data stored in PC client software (device list, connection settings, cache data, etc.)
Client Logs	No log output	PC client software logs (connection history, user operations, error logs, etc.)

4. Data Storage, Access, Retention and Deletion Methods

The table below summarizes the storage location, retention period, and how users can access and delete this data (required in Section 2 of Chapter 3 of the EU Data Act).

Data Type	Storage Location	Retention Period	How Users Can Access	How Users Can Delete
Product Data · IPC				
Video Stream	Device SD Card	Overwritten cyclically, depends on SD card capacity and recording settings (usually days to weeks)	Web UI (local area network), iUVS pro, UVS pro, remove SD card and export via card reader	Format SD card via Web UI, iUVS pro, UVS pro; restore factory settings
Snapshot / Capture	Device SD Card	Overwritten cyclically, depends on SD card capacity and recording settings (usually days to weeks)	Web UI, iUVS pro, UVS pro, local export	Format SD card via Web UI, iUVS pro, UVS pro; restore factory settings
Audio	Device SD Card	Stored with video stream, overwritten cyclically, depends on SD card capacity and recording settings (usually days to weeks)	Web UI, iUVS pro, UVS pro, remove SD card and export via card reader	Format SD card via Web UI, iUVS pro; UVS pro, restore factory settings
Device Logs	Device Flash	Permanently retained	Web UI	Cannot be deleted
Configuration Parameters	Device Flash	Permanently retained until modified by user or factory reset	Web UI, iUVS pro, UVS pro	Cannot be deleted
Product Data · NVR				
Recording Video/Video-Audio	NVR Built-in Hard Drive	Overwritten cyclically, depends on hard drive capacity and recording schedule (usually days to months)	Local GUI, Web UI, iUVS pro, UVS pro, USB export	Format hard drive via Web UI, iUVS pro, UVS pro; restore factory settings
Snapshot / Capture	NVR Built-in Hard Drive	Overwritten cyclically, depends on hard drive capacity and recording schedule (usually days to months)	Local GUI, Web UI, iUVS pro, UVS pro, USB Export	Format hard drive via Web UI, iUVS pro, UVS pro; restore factory settings

System Logs	NVR Built-in Hard Drive, NVR Flash	Overwritten cyclically when storage is full, otherwise permanently retained	Web UI, local GUI	Cannot be deleted
Configuration Parameters	Device Flash	Permanently retained until modified by user or factory reset	Web UI, local GUI	Cannot be deleted

Related Service Data				
Data Type	Storage Location	Retention Period	How Users Can Access	How Users Can Delete
P2P Connection Logs	Locally on Server	7 days	Cannot be accessed	Cannot be deleted
App Application Data	Locally on Mobile Device	Permanently retained until modified by user or App deleted	iUVS pro App UI	Delete via UI; delete App; restore factory settings
VMS Data	PC Hard Drive	Configuration files are permanently retained, alarm and recording data are overwritten cyclically, depends on Hard Drive capacity and recording data (usually, days to weeks or overwritten cyclically)	UVS pro UI, local disk	Delete from local disk

5. User Rights and Data Retention

Pursuant to **EU Data Act**, you have the right to access your data within the statutory scope. To exercise this right, please refer to the privacy policy or contact us via the contact information in **Section 7** of this document. You may also request to terminate data sharing. We will respond in accordance with legal requirements upon receipt of your request.

Data will be stored in accordance with the retention periods listed in **Section 4**. Product data is stored locally on the device, and related service data is stored on the servers providing the related services, and retained in accordance with our privacy policy and applicable data protection laws.

6. Purpose of Data Use

Product data is stored and processed locally on the device. So in URMET devices configurations, except as explicitly stated in Section 3 (Related Service Data), no product data is transmitted or stored on servers.

Related service data is only used to provide and maintain related services (P2P connections, iUVS pro application, UVS pro software etc.). Data will not be sold, shared with third parties for unrelated purposes, or used for secondary processing beyond service delivery.

7. Identity of Trade Secret Holders

Your use of connected products and related services is subject to the applicable terms of service. **URMET SpA** retains ownership of trade secrets contained in data accessible by connected products and data generated by related services. You are responsible for managing trade secrets in your own data.

8. Contact Us

If you have any questions about this notice, you may contact us via the following methods:

- 1) Regular mail to the address: Resp. Privacy, Umet S.p.A, via Bologna 188/C – 10154 Torino (TO), ITALY
- 2) Email to the address: dpo@umet.com

Please provide the following information in your message:

- i) Your name or company name, country/region of residence, and preferred contact method;
- ii) Details of your request or comment.

You also have the right to file a complaint with the competent authority responsible for Data Act enforcement and supervision.